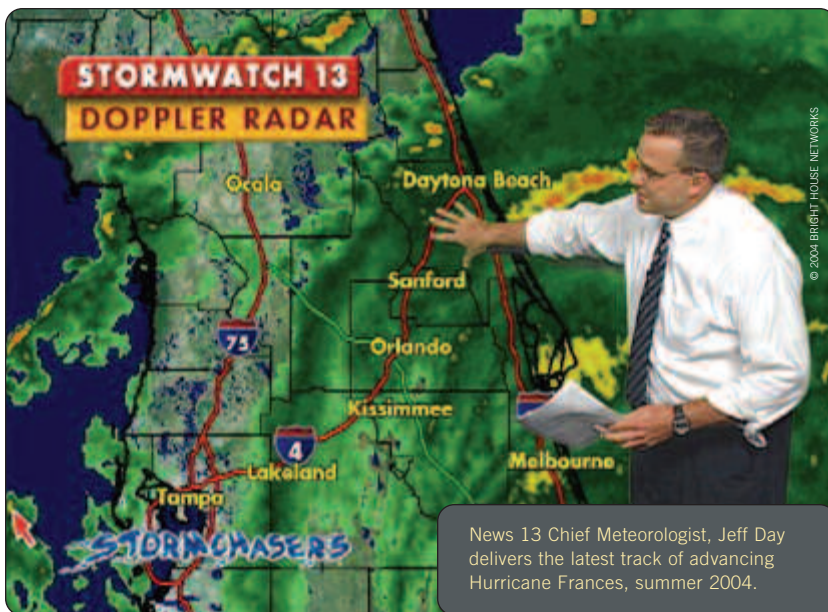


Bright House Networks

Bright House Networks serves more than two million customers in several large markets that include Tampa Bay and Central Florida (Orlando), Indianapolis, Birmingham, Bakersfield and Detroit, along with several other smaller systems in Alabama and the Florida Panhandle. The high-growth Tampa/Central Florida markets are contiguous and form one of the country's largest cable clusters.



Nearly 100% of Bright House Networks customers have high-speed data (HSD), Video-on-Demand (VOD) and Subscription Video-on-Demand (SVOD) available to them. Bright House Networks also makes available Digital Video Recorders (DVR) that are immensely popular with customers. The company's Florida operations currently deliver nearly 300 channels to customers and were among the first in the country to offer High Definition Television signals (HDTV). Since its introduction, HDTV has achieved impressive acceptance with Bright House Networks customers who are equipped to receive the signals. Bright House Networks also offers HSD customers a choice of Multiple Internet

Service Providers (MISP), and the company has deployed Digital Phone in Tampa Bay, Central Florida and Birmingham.

Bright House Networks owns and operates two 24-hour news channels, Central Florida News 13 that serves customers in the 9-county Greater Central Florida region and Bay News 9 that serves customers in the 7-county Tampa Bay region. The award-winning local news channels deliver quality coverage of their respective areas, making it possible for residents to have intelligent conversations about the future of their communities. Advance/Newhouse Communications provides day-to-day management of Bright House Networks cable systems.

Company Commitment

Exceptional customer service is the company's cornerstone of its business and top priority across all operating units. Bright House Networks local, customer service centers are available 24 hours per day, seven days per week, including holidays. Public affairs, social responsibility and community involvement continue as major initiatives for the company as an ongoing commitment to the families and communities Bright House Networks serves. This includes long-term commitments to education and to what matters in the lives of the Bright House Networks customers.



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